



AFIA Stakeholders' Engagement Policy

Al Faisal International Academy

Muaither- Al Salam Street, Doha, Qatar 202461 <u>alfaisalacademy.prim@education.qa</u>

+974-44659256

+974-55652167

www.alfaisalinternational.com

Approved by	Governing Body
Last reviewed on	June 2024
Next review	June 2025

Vision: Leading in education, with an Islamic identity, according to locally and internationally approved standards.

AFIA Stakeholder Engagement Policy

1. Purpose:

The primary purpose of stakeholder surveys at AFIA is to gather valuable feedback from various members of the school community, including students, parents, teachers, administrators, and community members. The information collected will be used to assess the effectiveness of educational programs, improve services, and enhance overall school satisfaction.

2. Scope:

This policy applies to all stakeholders within the school community, recognizing the diverse perspectives and contributions of each group.

3. Frequency:

Surveys will be conducted annually or termly with additional targeted surveys scheduled as needed to address specific areas of concern, assess program effectiveness, or gather input on particular initiatives.

4. Survey Design and Administration:

Surveys will be designed collaboratively with input from stakeholders to ensure relevance and clarity. Administration methods may include online platforms, paper surveys, and a combination of approaches to accommodate various preferences.

5. Confidentiality and Anonymity:

All survey responses will be treated confidentially, and respondents will have the option to remain anonymous. The school is committed to protecting the privacy of individuals by providing feedback.

6. Data Analysis and Reporting:

Survey data will be analyzed to identify key trends and areas for improvement. A comprehensive report summarizing survey findings will be shared with the school community. Action points will be derived from the analysis, and priorities for improvement will be clearly outlined.

7. Communication and Promotion:

A communication plan will be developed to inform stakeholders about the purpose, timeline, and significance of the survey process. Regular updates and reminders will be communicated through newsletters, the school website, and other relevant channels to encourage participation.

8. Action Planning:

Action plans will be developed based on survey results, identifying specific initiatives and measurable goals for improvement. A timeline for implementation will be established, and responsible parties will be designated for each action point.

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9. Inclusivity:

Efforts will be made to ensure that the survey process is inclusive, recognizing and respecting the diversity of perspectives within the school community. Accommodation will be provided to facilitate participation for all stakeholders, including those with diverse needs.

10. Compliance with Privacy Laws:

The school will adhere to all applicable privacy laws and regulations to protect the confidentiality of survey respondents.

11. Continuous Improvement:

- The school is committed to a continuous improvement cycle. Regular feedback loops will be established, and adjustments to action plans will be made based on ongoing monitoring and assessment.

12. Feedback Channels:

Stakeholders can provide feedback through various channels, including online surveys, suggestion boxes, meetings, and focus groups. Multiple avenues will be offered to accommodate diverse preferences and ensure maximum participation.

13. Monitoring and Evaluation:

The effectiveness of the survey system and action plans will be monitored regularly. This policy will be subject to an annual review to ensure alignment with the school's mission, goals, and the evolving needs of the school community.

By implementing this Stakeholder Survey and Action Points Policy, AFIA aims to cultivate a culture of collaboration, transparency, and continuous improvement to provide the best possible educational experience for all stakeholders.

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